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UNITED STATES DISTRICT COURT
DISTRICT OF NEVADA

BLANCA Z. LOPEZ and MARIO J. WIGGINS,)	Case No.: 2:21-cv-00364-JCM-VCF
)	
Plaintiffs,)	
)	DEFENDANT IQ DATA
vs.)	INTERNATIONAL, INC'S
)	ANSWER TO COMPLAINT
I.Q. DATA INTERNATIONAL, INC.,)	(ECF NO. 1)
)	
Defendant.)	JURY DEMAND
)	

Defendant I.Q. Data International, Inc. ("IQ Data") by and through its attorney, Wing Yan Wong, Esq. of the law firm of Gordon & Rees LLP, answers Blanca Lopez's and Mario Wiggins' Complaint (ECF No. 1) as follows:

NATURE OF THE ACTION

1. Answering Paragraph 1 of the Complaint, IQ Data admits only that Plaintiffs purport to bring this action for damages pursuant to the Fair Debt Collection Practices Act ("FDCPA"). Answering further, IQ Data denies that it violated said Act, denies that it is guilty of any unlawful conduct, and denies that Plaintiffs are entitled to damages.

2. Answering Paragraph 2 of the Complaint, IQ Data admits that Plaintiffs have brought this action pursuant to the FDCPA and while it denies that it violated said Act, IQ Data admits this Court has jurisdiction over this action.

3. Answering Paragraph 3 of the Complaint, IQ Data denies the acts alleged in the Complaint, but admits that venue is proper in this District.

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PARTIES

4. The allegations contained in paragraph 4 of the Complaint are legal conclusions that do not require a specific factual admission or denial. To the extent a response is deemed necessary, Defendant lacks knowledge or information sufficient to form a belief as to the truth of the allegations contained in paragraph 4 of the Complaint, and on that basis denies same.

5. IQ Data admits that its principal place of business is located at 21222 30th Drive, Suite 120, Bothell, Washington 98028. Answering further, IQ Data admits that it provides debt collection services and that is sometimes collects upon consumers located within the State of Nevada. IQ Data denies the remaining allegations in paragraph 5 of the Complaint.

6. IQ Data admits that, generally speaking, it can act through its employees and officers. Answering further, IQ Data lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations contained in Paragraph 6 of the Complaint, and on that basis denies same.

FACTS SUPPORTING CAUSES OF ACTION

7. Answering Paragraph 7 of the Complaint, IQ Data admits that Plaintiffs incurred a debt originally owed to Alpine Apartments. Answering further, IQ Data denies that it violated the Fair Debt Collection Practices Act in connection with the outstanding debt.

8. Answering Paragraph 8 of the Complaint, IQ Data admits that Plaintiffs fell behind on the debt owed to Alpine Apartments. Answering further, IQ Data lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations contained in Paragraph 8 of the Complaint, and on that basis denies same.

9. IQ Data lacks knowledge or information sufficient to form a belief as to the truth of the allegations contained in paragraph 9 of the Complaint, and on that basis denies same.

10. IQ Data admits that it made telephone calls to Blanca Lopez relative to a debt owed to Alpine Village Apartments. IQ Data denies that it attempted to collect a debt owed by Mario Wiggins and denies the remaining allegations in paragraph 10 of the Complaint.

11. IQ Data lacks knowledge or information sufficient to form a belief as to the truth of the allegations contained in paragraph 11 of the Complaint, and on that basis denies same.

12. Answering Paragraph 12 of the Complaint, IQ Data admits that, in speaking with Blanca Lopez or Mario Wiggins, it would have informed them that it was a debt collector, that the call was an attempt to collect a debt, and that any information obtained would be used for that purpose.

13. IQ Data admits the allegations contained in paragraph 13 of the Complaint.

14. IQ Data admits only that Blanca Lopez and Mario Wiggins requested to pay a percentage of the total balance. Answering further, IQ Data lacks knowledge or information sufficient to form a belief as to the truth of the remaining allegations contained in Paragraph 14 of the Complaint, and on that basis denies same.

15. IQ Data admits the allegations contained in paragraph 15 of the Complaint.

16. IQ Data admits that Plaintiffs did not accept the referenced reduction in the overall balance. Answering further, IQ Data lacks sufficient lacks knowledge or information to form a belief as to the truth of the remaining allegations contained in paragraph 16 of the Complaint, and on that basis denies same.

17. IQ Data admits that, while speaking with Mario Wiggins, IQ Data advised that the unpaid debt would accrue interest. IQ Data denies that this communication violated the FDCPA and denies the remaining allegations in paragraph 17 of the Complaint.

18. IQ Data denies the allegations contained in paragraph 18 of the Complaint.

19. IQ Data denies the allegations contained in paragraph 19 of the Complaint.

20. IQ Data denies the allegations contained in paragraph 20 of the Complaint.

21. IQ Data denies the allegations contained in paragraph 21 of the Complaint.

22. IQ Data denies the allegations contained in paragraph 22 of the Complaint.

COUNT 1 – VIOLATION OF THE FAIR DEBT COLLECTION PRACTICES ACT

23. IQ Data incorporates by reference its answers to the foregoing paragraphs 1 through 22 as if they were fully pleaded herein.

24. The allegations contained in paragraph 24 of the Complaint are legal conclusions that do not require a specific factual admission or denial. To the extent a response is deemed necessary, IQ Data denies the allegations in paragraph 24 of the Complaint.

25. The allegations contained in paragraph 25 of the Complaint are legal conclusions that do not require a specific factual admission or denial. To the extent a response is deemed necessary, IQ Data lacks knowledge or information sufficient to form a belief as to the truth of the allegations contained in paragraph 25 of the Complaint, and on that basis denies same.

26. IQ Data admits that it sometimes attempts to collect debts owed to others and denies the remaining allegations in paragraph 26 of the Complaint.

27. The allegations contained in paragraph 27 of the Complaint are legal conclusions that do not require a specific factual admission or denial. To the extent a response is deemed necessary, IQ Data lacks knowledge or information sufficient to form a belief as to the truth of the allegations contained in paragraph 27 of the Complaint, and on that basis denies same.

a. Violations of FDCPA § 1692d

28. The allegations contained in paragraph 28 of the Complaint are legal conclusions that do not require a specific factual admission or denial. To the extent a response is deemed necessary, IQ Data admits only that Plaintiffs purport to cite a portion of the FDCPA, 15 U.S.C. §1692d. Answering further, IQ Data denies it violated the FDCPA.

29. IQ Data denies the allegations contained in paragraph 29 of the Complaint.

30. IQ Data denies the allegations contained in paragraph 30 of the Complaint.

b. Violation of FDCPA § 1692e

31. The allegations contained in paragraph 31 of the Complaint are legal conclusions that do not require a specific factual admission or denial. To the extent a response is deemed necessary, IQ Data admits only that Plaintiffs purport to cite a portion of the FDCPA, 15 U.S.C. §1692e. Answering further, IQ Data denies it violated any section of the FDCPA.

32. The allegations contained in paragraph 32 of the Complaint are legal conclusions that do not require a specific factual admission or denial. To the extent a response is deemed necessary, IQ Data admits only that Plaintiffs purport to cite a portion of the FDCPA, 15 U.S.C. §1692e. Answering further, IQ Data denies it violated any section of the FDCPA.

33. IQ Data denies the allegations contained in paragraph 33 of the Complaint.

34. IQ Data denies the allegations contained in paragraph 34 of the Complaint.

1 **c. Violation of FDCPA § 1692f**

2 35. The allegations contained in paragraph 35 of the Complaint are legal conclusions
3 that do not require a specific factual admission or denial. To the extent a response is deemed
4 necessary, IQ Data admits only that Plaintiffs purport to cite a portion of the FDCPA, 15 U.S.C.
5 §1692f. Answering further, IQ Data denies it violated any section of the FDCPA.

6 36. IQ Data denies the allegations contained in paragraph 36 of the Complaint.

7 37. IQ Data denies the allegations contained in paragraph 37 of the Complaint.

8 38. IQ Data denies the allegations contained in paragraph 38 of the Complaint.

9 WHEREFORE, IQ Data denies that Plaintiffs are entitled to any relief, including the
10 relief requested in the prayer for relief in subparagraphs (a) through (f), inclusive.

11 **AFFIRMATIVE DEFENSES**

12 Defendant IQ Data International, Inc., pleading in the alternative and without prejudice to
13 the general denials in its Answer to Plaintiffs' Complaint, for its Affirmative Defenses hereby
14 states as follows:

15 1. Defendant substantially complied in good faith with all applicable provisions of
16 the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 *et seq.*, and is entitled to each and every
17 defense afforded to it by the FDCPA. Specifically, if Defendant committed any violation of the
18 Fair Debt Collection Practices Act, which is expressly denied, it was the result of a *bona fide*
19 error under 15 U.S.C. § 1692k(c), notwithstanding the maintenance of procedures reasonably
20 adapted to avoid such error.

21 2. IQ Data asserts that Plaintiffs have not incurred an injury in fact, and further
22 assert Mario Wiggins is not a consumer as defined by 15 U.S.C. § 1692a(3) of the FDCPA.
23 Plaintiffs do not therefore have standing under Article III of the United States Constitution to
24 bring the instant claims.

25 3. Any recovery to Plaintiffs, which IQ Data denies is appropriate, should be set-off
26 by the amount that the Plaintiffs owe on the underlying account.

27 4. The Complaint and each purported cause of action alleged therein against IQ Data
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1 are barred by Plaintiffs' own conduct, actions, omissions and inaction which amount to and
2 constitute a waiver or consent of such claims and any relief sought thereby.

3 5. Plaintiffs' claims are barred because they failed to mitigate their damages.

4 6. To the extent IQ Data has made any misrepresentation, which is expressly denied,
5 it was not a "material" false or misleading statement; therefore, Plaintiffs' alleged claim is not
6 actionable under the FDCPA. *Donohue v. Quick Collect, Inc.*, 592 F. 3d 1027 (9th Cir. 2010).

7 7. Any violation of the law or damage suffered by Plaintiffs, which IQ Data denies,
8 was due to the affirmative actions and/or omissions of Plaintiffs or others, and does not give rise
9 to any liability of IQ Data.

10 8. In the event that Plaintiffs are able to adequately plead an actionable claim under
11 the FDCPA, their entitlement to statutory damages is capped at \$1,000.00 per action, not per
12 violation. *Kuhn v. Account Control Tech., Inc.*, 865 F. Supp. 1443, 1454 (D. Nev. 1994);
13 *Goldberg v. Cent. Credit Mgmt., Inc.*, 2:11-CV-00305-MMD, 2012 WL 6042194, at *6 (D. Nev.
14 Dec. 3, 2012); *Irvine v. I.C. Sys.*, 198 F. Supp. 3d 1232, 1238 (D. Colo. 2016).

15 9. Plaintiffs are not entitled to equitable relief because they have an adequate remedy
16 at law.

17 10. All possible affirmative defenses may not have been alleged herein insofar as
18 sufficient facts were not available after reasonable inquiry upon the filing of this Answer and,
19 therefore, IQ Data reserves all rights to amend this Answer to allege additional affirmative
20 defenses if subsequent investigation so warrants.

21 WHEREFORE, having answered Plaintiffs' Complaint, IQ Data International, Inc.
22 respectfully requests that all claims be dismissed and that judgment entered in its favor for costs,
23 expert witness fees, attorneys' fees, and such other relief as this Court deems appropriate.

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JURY DEMAND

IQ Data International, Inc. demands trial by a jury on all issues triable by a jury.

DATED this 4th day of May, 2021,

GORDON REES SCULLY
MANSUKHANI, LLP

/s/ Wing Yan Wong
Wing Yan Wong, Esq.
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CERTIFICATE OF SERVICE

I HEREBY CERTIFY that on the 4th day of May, 2021, and pursuant to Fed. R. Civ. Pro. 5, I served via CM/ECF and/or deposited for mailing in the U. S. Mail, a true and correct copy of the foregoing **DEFENDANT IQ DATA INTERNATIONAL, INC'S ANSWER TO PLAINTIFFS' COMPLAINT (ECF NO. 1)** upon those persons designated by the parties in the E-Service Master List, as follows:

Nicholas M. Wajda, Esq.
LAW OFFICES OF NICHOLAS M. WAJDA, ESQ.
871 Coronado Center Drive, Ste., 200
Henderson, NV 89052
Attorney for the Plaintiffs

/s/ Gayle Angulo
An Employee of GORDON REES SCULLY
MANSUKHANI, LLP

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